

FAYETTE EAR, NOSE, THROAT AND ALLERGY, P.C.
RAVI NADARAJAH, M.D., BDS, MSc, FAAOA, FACS
BOARD CERTIFIED

General Otolaryngology

Sino-Nasal Disorders

Allergy

Audiology

Balance Disorders

Sleep/Snoring

Hearing Aid Service

Oromucosal Disorders

Voice Disorders

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Dear Patients,

Due to continuing deterioration of our healthcare environment which includes built-in cash flow issues (i.e. payments not made at time of service and bills being sent out weeks after services are rendered), we will be making the following changes which will take effect immediately.

1. All payments are due immediately at the time of receipt of the explanation of benefits (EOB) and billing statement (whichever comes first) for the patient's responsibility only (copays, deductibles and out of pocket expenses).
2. All payment due need to be made in full every 30 days. If another service is being rendered before that 30 day period, then the last bill needs to be settled in FULL before the next service is rendered. Allergy shots given at the office will continue to be billed every 4 weeks and will need to be paid in FULL before any further allergy shots are delivered.
3. Allergy vials need to be paid for in FULL before vials are made.
4. Visits with the doctor need to be fully settled within 30 days or before next visit whichever comes first (or the subsequent visit will not be rendered-No Exceptions).
5. A 10% LATE FEE will be added to late payments every 30 days.
6. Patients may be discharged at any time from the practice at the physician's discretion for delayed or non-payment. The credit bureaus and our practice legal counsel, Ewing Newcomer, Esq. will be notified to proceed with COLLECTIONS.
7. All patients on allergy shots need to be followed at regular intervals (to be determined by the physician) delivering the service for optimal outcome of care and to show payers the physician's active involvement in your care.

There is no auto-pilot here. You can always be better than you think! Nothing to sneeze about.

Sincerely,

Ravi Nadarajah, MD, BDS, MSc, FAAOA, FACS